



PAKISTAN TELEVISION CORPORATION LIMITED

Ref. # PTV/ITD/Tender/2025/Web & Email Services/04

PRE-QUALIFICATION AND PRICE TENDERS

Web Hosting and Corporate Web Based Email Services

Pakistan Television Corporation Limited Pakistan Television Corporation Limited invites Technical and Financial proposals through e-Pak Acquisition and Disposal Systems (EPADS) as per PPRA Rule **36-(b) (Single Stage - Two Envelops)** from well-reputed suppliers/firms, registered with Income Tax and Sales Tax Departments and who are on Active Taxpayers List of the Federal Board of Revenue for the provision of services of cloud based **Web Hosting and Corporate Web-Based Email Services**.

The tender requirements along with complete Specification, Terms & Conditions and selection criteria can be downloaded from PTV/PPRA Websites. The bids should be uploaded through EPADS on or before **11-06-2025** till **11:00 AM**. The technical bids will be opened at **11:30 AM** on the same day in the presence of the bidders or their authorized representatives who may wish to attend.

The Financial & Technical Proposal must also be submitted physically in a sealed envelope clearly marked as "Financial proposal & Technical Proposal for **Web Hosting and Corporate Web Based Email Services**" duly addressed to Controller Audit, Chairman Senior Tender Committee, PTV Head Quarters Office, Constitution Avenue, F-5/1, Islamabad must be reached on or before the closing hours of the tender.

PTVC reserves the right to accept or reject any or all the bids/proposals without assigning any reason as per PPRA clause 33.

(MUHAMMAD BEHZAD BARLAS)
Deputy Controller (I.T)
Information Technology Division
PTV HQrs Office, Islamabad
Phone: 051-9077199



PAKISTAN TELEVISION CORPORATION LIMITED

TERMS & CONDITIONS

Web Hosting and Corporate Web Based Email Services

Terms & Conditions:

- 1) The bids/proposals must be submitted through e-PADS as per PPRA specified procurement method **36 (b) Single Stage - Two Envelopes** on or before **11-06-2025** by **11:00 AM**. The Bids will be opened on the closing day at **11:30 AM**. Late proposal for any reason whatsoever will not be entertained.
- 2) The firm must be having a registered office in Pakistan, Company registration certificates, valid NTN, and GST, as prerequisites for eligibility to participate in the bidding process.
- 3) Modification, overwriting or cutting in the quotation or price will lead to rejection of bid.
- 4) Incomplete or conditional proposals will be rejected. Partial bidding is not allowed.
- 5) All prices must be quoted in Local Currency, inclusive of all applicable taxes, such as GST, Income Tax and Custom & Excise Duties etc.; otherwise, it will be assumed that the prices include all the taxes. PTV will not be responsible for any cost due to changes in tax rate by the Local or Provincial or Federal Government of Pakistan, at any time.
- 6) The original bid security (refundable) of **Rs. 48,000/-** in the form of "Pay Order"/ "Demand Draft"/ "CDR" in favor of "Pakistan Television Corporation Limited". The scanned copy of the draft is required to upload through e-PADS and hard copy along with the bidding proposal must be submitted physically to "Chairman Senior Tender Committee" on or before the closing time of the tender. The bid without bid security or less than prescribed value will be rejected. Personal cheque/cash is not acceptable.
- 7) The proposal must be valid for a period of 60 days from the date of opening.
- 8) Provide affidavit on stamp paper that firm is not defaulter/blacklisted by any government institution and integrity pact duly signed & stamped by the firm.
- 9) **Scope of Work:** Only those firms will be considered that offered all required services including:
 - a. **Hosting:** Hosting of PTVC Website(s) on Cloud with specifications provided in **Annexure-"A"**, and arrange all necessary software/services in this regard.
 - b. **Corporate emails** (1200+ Accounts, at least 5 GB each).
 - c. **Support:** 365/24/7 support to manage operations at its end with experienced DevOps Engineers and support staff.
 - d. **Availability:** 99.99 % up-time availability of websites & other hosted services.
 - e. Participating firms should provide corporate web email and hosting solution with secure and high performance clouds, like Amazon AWS, Digital Ocean, Azure, Google Cloud or equivalent ISO/COBIT/DMTF certified cloud providers.
- 10) Only those firms will qualify to compete for the price tendering, who have secured at-least 80% points as per evaluation criteria, placed at **Annexure-"B"**.
- 11) The successful firm will have to sign an agreement (SLA & Contract) with PTVC valid for a period of three years and renewable on same terms and conditions, if PTVC desires.
- 12) PTVC reserves the right to accept or reject any or all the bids/proposals without assigning any reason as per PPRA clause 33.

Annexure-A

REQUIREMENTS & SPECIFICATIONS:

A - Web Hosting and Corporate Web Based Email Solution <ul style="list-style-type: none">The service includes secure, high-performance cloud hosting for all client websites on reputable providers such as AWS, Azure, or Google Cloud. The solution ensures reliable management, security features, enterprise-grade CDN support, and SSL/TLS certification for all hosted domains.
B - Corporate Web-Based Email Services <ul style="list-style-type: none">The firm will provide and manage 1,200+ corporate email accounts (@ptv.com.pk) with SMTP, IMAP, and POP3 support, accessible via webmail and mobile devices. The service includes email management tools, large attachment support, auto-replies, forwarding, global address book, calendar scheduling, and security features. Email data migration and 24/7 support via multiple channels will be ensured.
C - Performance & Security Service <ul style="list-style-type: none">PTVC's official websites will be hosted on a secure, high-performance cloud platform, ensuring 99.99% uptime, enterprise-grade CDN, WAF, and DDoS protection. The service includes malware protection, penetration testing, real-time CDN stats access, and rapid attack response. Daily backups, security reporting, and third-party uptime monitoring will be provided. 24/7 support will be available via multiple channels.
D - Availability: <ul style="list-style-type: none">99.99 % up-time availability of websites and other hosted services.
E - Support: <ul style="list-style-type: none">365/24/7 prompt support through multiple channels (live chat, email and phone) after commissioning of the service.
Total Recurring Cost / month Rs.

Note (Please read it carefully)

- 1) All terms and conditions must be complied in letter and spirit.
- 2) Firms must have their presence in Pakistan, with 24/7/365 support and monitoring of all services.
- 3) All the required and necessary software, hardware and services for hosting, email and support, will be provided with no additional cost.
- 4) No upfront/setup cost is allowed and proper recurring cost breakdown will be provided in the financial proposals.

Signature : _____

Company Seal : _____

FIRM
STAMP
HERE

Annexure-B

EVALUATION CRITERIA FOR TECHNICAL PROPOSALS

SL. #	CRITERIA	Max. Points
(A)	COMPANY PROFILE:	330
(i)	Number of years in Web Hosting & Corporate web based email solutions; (a) 10 years -- 30 Points (b) 06 years -- 15 Points (c) Less than 06 years will not be considered	30
(ii)	ISO/COBIT/DMTF Certifications (security, availability and performance)	100
(iii)	WAF, DOS / DDOS protection and CDN Service	100
iv)	Firms having average annual turnover in Web Hosting & Corporate web based email solutions during last 5 years; (a) Rs.150 Million or more -100 Marks (b) Rs. 80 Million or more -50 Marks <i>(Attach relevant authenticated certificates and reports)</i>	100
(B)	QUALIFICATION OF MANAGEMENT AND PROJECT TEAM	150
(i)	At least 25 Full time Resources on payroll as full time permanent employee for at least (01) Years prior to submission of bid.	50
(ii)	TEAM (a) 01 Project Manager (PMP) -- 20 Points (b) 02 DevOps Engineer (Certified) -- 20 Points (c) 02 Penetration Testers -- 20 Points (d) 02 Hardware Engineer -- 20 Points (e) 02 Web Engineer / Developer -- 20 Points <i>(Attach relevant authenticated documents)</i>	100
(C)	GENERAL / SPECIFIC EXPERIENCE:	150
(i)	Projects of IT (that may include Web Server installation, Open Source automation, Databases, email and ftp servers installations, Security, networking & support) (At least 2 projects undertaken successfully) undertaken in; (a) Public Sector -30 Points for each Project (b) Private Sector -25 Points for each Project <i>(Attach authenticated successful completion certificates)</i>	150
(D)	UNDERSTANDING THE REQUIREMENTS OF PTVC	150
(i)	Bidder must establish through submitted documents and write-ups that it has an understanding of PTV requirements and shall submit its detailed plan for the web hosting and email services. The submitted material would be evaluated for bidder's understanding of the required services.	150
(E)	PROPOSED SOLUTION AND COMPLIANCE	150
(i)	Bidder must submit detailed specifications of services and cloud infrastructure being offered to the PTVC as per requirements and specifications.	150
(F)	SUPPORT AND SERVICE CAPABILITY	70
(i)	Clearly defined support and escalation procedures in place	50
(ii)	Bidder must submit a letter of commitment / affidavit on registered stamp paper duly attested by notary public for 365/24/7 prompt support through multiple channels (live chat, email and phone) after commissioning of the service.	20
	Total Points	1000
	Qualifying Points	800



HABIB BANK
حبیب بینک

Please use separate Deposit Slips for deposits through Cash & Cheque

کیس اور چیک کے ذریعے دہانے کے لیے الگ الگ دہانے کے سلیپ استعمال کریں۔

Deposit Slip
Customer Copy

Branch: برانچ: PTV H/S	Date: تاریخ: 1/1/05	D	D	M	M	Y	Y	Y	Y
Account Title: (حساب نامہ) PUBLIC PROCUREMENT RESERVE AUTHORITY									
<input type="checkbox"/> RAAST ID/Account (RAAST ID/حساب نامہ)									
IBAN: بین الاقوامی برانچ: P K 1 7 H A B B 0 0 0 4 5 4 0 0 1 3 1 0 0 7 0 1									
Currency: کرنسی: <input type="checkbox"/> PKR <input type="checkbox"/> USD <input type="checkbox"/> EURO <input type="checkbox"/> GBP <input type="checkbox"/> JPY <input type="checkbox"/> Others <input type="checkbox"/> Intercity <input type="checkbox"/> Within City <input type="checkbox"/> Same Branch									
Credit Card No. (کریڈٹ کارڈ نمبر)									
<input type="checkbox"/> Self (HBL A/c Holder) (ذات خود (HBL A/c ہولڈر)) <input type="checkbox"/> Walk-in Customer (Walk-in گاہک) <input type="checkbox"/> Cash (کاش) (Enter Notes Denominations on Reverse) (نوٹس کی قیمتیں پچھلی طرف پر درج کریں) AMOUNT									
BANK/BRANCH (بینک/برانچ)	CHEQUE/INSTRUMENT NO. (چیک/انسترومنٹ نمبر) 1515217								
TOTAL AMOUNT (کل رقم) 15,000/-									
Total Amount in Words: FIFTEEN THOUSAND RUPEES ONLY									
Commission (if any): (کمیشن (اگر کوئی ہو))	Purpose of Transaction: LEADER FEE								
Depositor's Name: TANVIR HUSSAIN	Contact No. 0321-5837367								
Depositor's CNIC No. 33201-0701235	Branch: 1765-ISLAMABAD-PTV HEADQU								
Depositor's Account No. 17657906126703	(For non-HBL/Walk-in Customers. Also attach ID Document Copy) (For HBL Customers/Account Holders)								
Received By: (موصول کنندہ)	Depositor's Signature (دہانے کنندہ کی دستخط)								

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